

CallRecorder Administrator's Guide

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www.raisoftware.ro

Setup on Windows

3.1. Welcome Screen

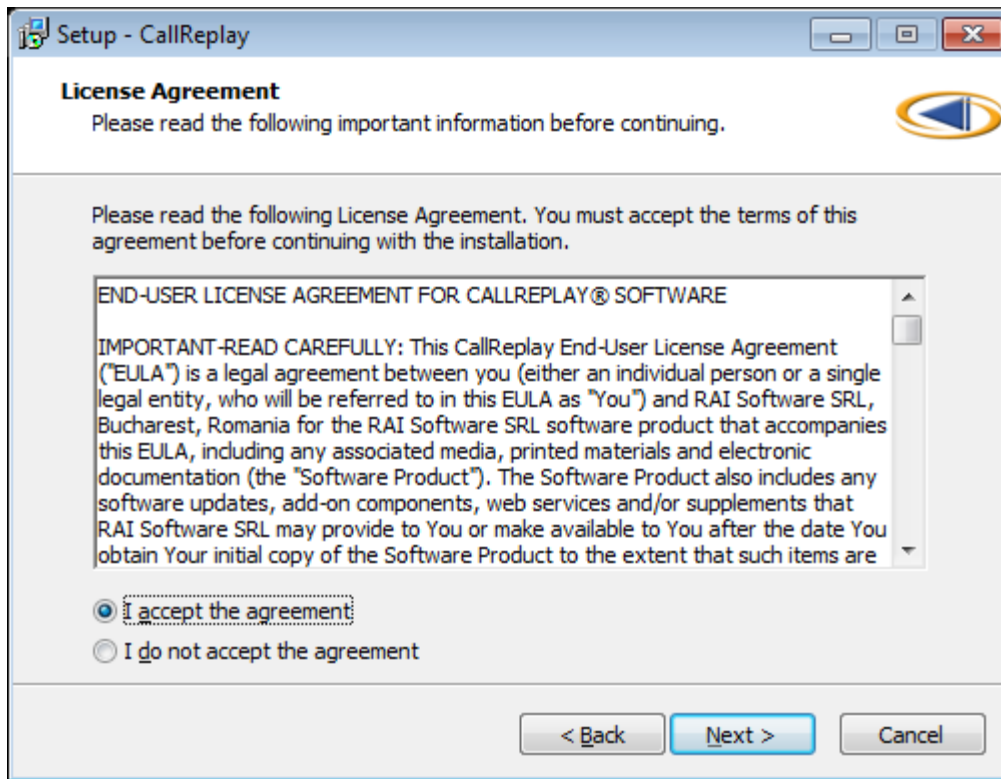
Make sure you have read the Prerequisites chapter before proceeding further.

1. Check if the setup version you are running is the latest available from our web site.
2. Click Next



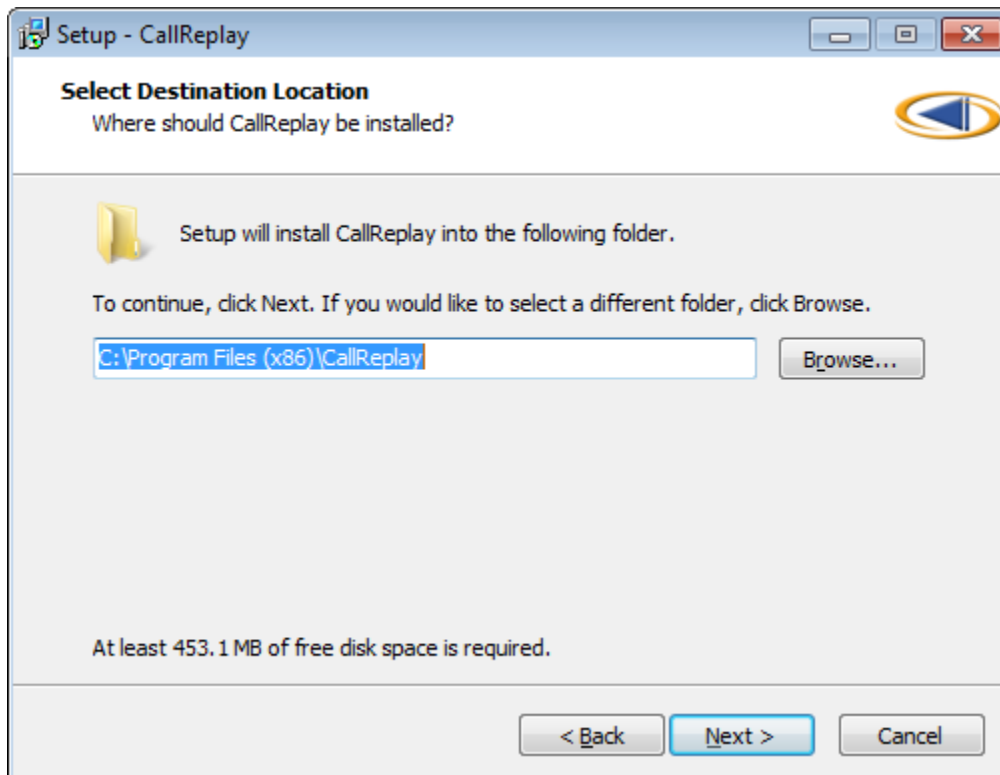
3.2. License Agreement

1. Click "I Accept" if you agree with our license. You may not use the software if you do not agree.
2. Click Next



3.3. Destination Folder

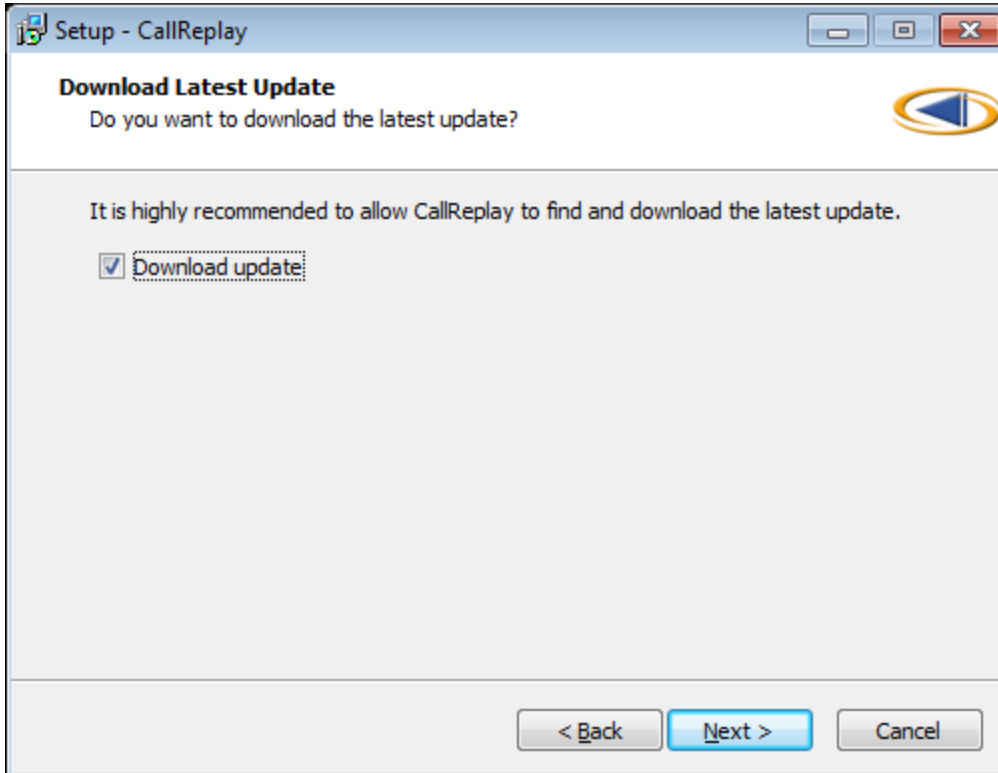
1. Select the destination folder for the application binaries (calls are stored separately);
2. Click Next.



3.4. Download the latest patch

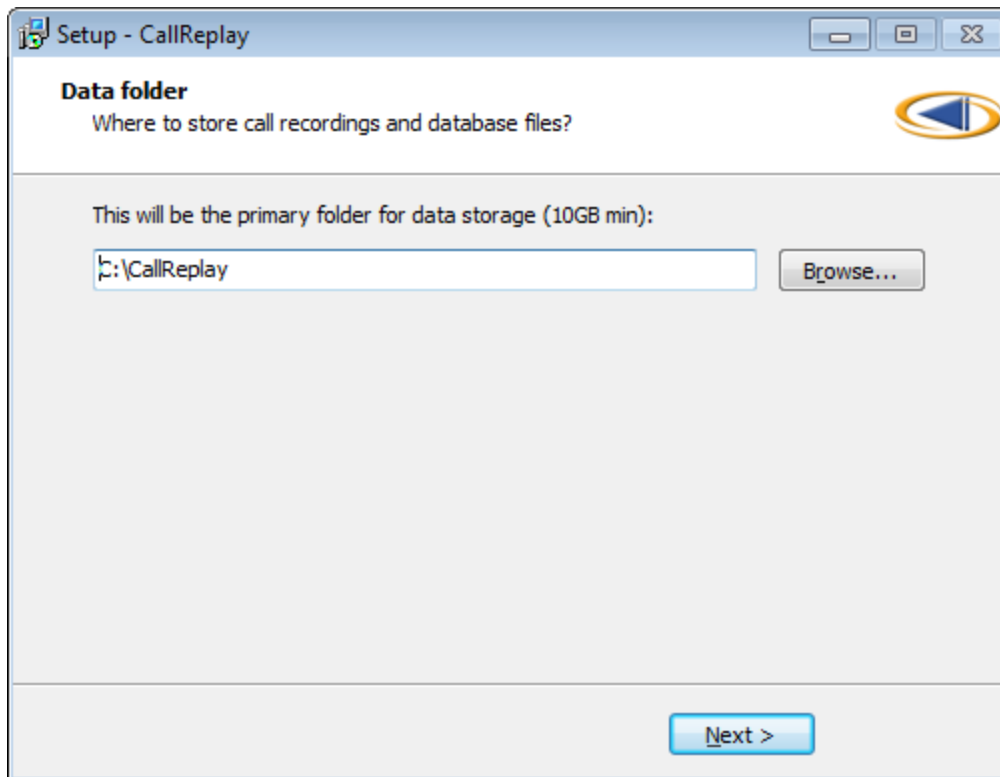
It is very important to have the program up-to-date so please leave the option marked unless the firewall blocks connections to the internet. The web site used for updates is update.call-replay.com.

If your computer does not have access to the Internet, deselect "Download update" and apply the patch manually after the setup has completed. To get the latest patch, go to <http://www.call-replay.com/go/dl/>.



3.5. Data folder for storing call recordings and database files

This is the folder where all the user data, including audio files, the database, logs and licenses will be stored. Please select the disk with the maximum available free space. Use a RAID protected disk for this folder.

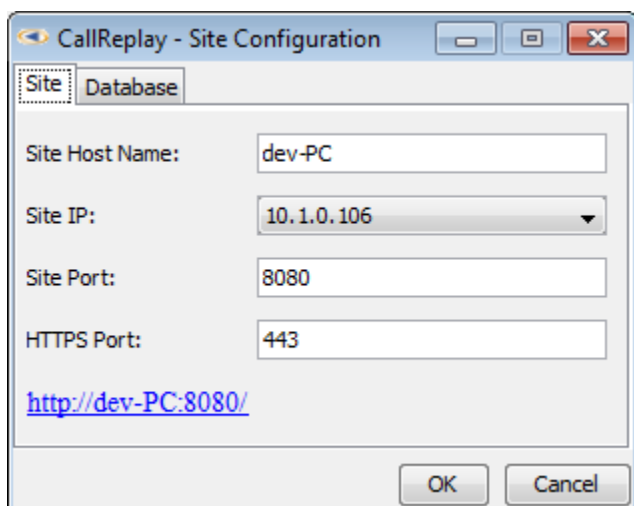


Site configuration

At the end of the setup, the Site configuration utility will be automatically started to assist configuring of the name, IP and port of the administration web site. You may use port 80 if it is not used by another web server.

The IP of the website is also used for licensing purposes.

Press OK to start the administration web site.



3.6. Database Setup

This page appears only if the database does not already exist in the data folder. You have two options:

- a. If this is a fresh installation (not an upgrade), the left-side panel should be used. Enter the administration account

and password for the new database, then click the Create Database button.

b. When upgrading an existing installation of version 5, enter the location of MSDE database server, the name of instance, database name, user name and password, then click Upgrade Database.



New Installation or Upgrade detected

The system could not find the database in the default location.
Either a new database has to be created or an existing database has to be upgraded

If this is a new installation:

Please input the data for the administrator and press the button "Create database" below.

Admin account:
Password:
Confirm Password:

If this is an upgrade from version 5.x:

Please locate the MSSQL database to be upgraded and press the "Upgrade Database" button below.

Host:
Instance:
DB Name:
User name:
Password:

Contact Technical Support: <http://www.call-replay.com/qa/support>

3.7. Login page

Enter the user name and password. When running with an evaluation license, this page always displays the name of an administrator and a public password "eval" which works for every user.



<p>CallReplay Login</p> <p>User Name / Email: <input type="text"/></p> <p>Password: <input type="password"/></p> <p>English <input type="button" value="v"/></p> <p><input type="button" value="Login"/></p>	<p>Eval Login</p> <p>User Name / Email: <input type="text" value="admin"/></p> <p>Password: <input type="text" value="eval"/></p>
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